

# CERTIFICATION AND QUALIFICATION FOR EUROPE'S JOB BROKERS

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[www.job-brokers.eu](http://www.job-brokers.eu)

## Welcome to the fourth issue of the CQJB's E-zine

The project addresses the specific objective to support the setting up of a new joint qualification to support the validation requirements, professionalization and mobility of Europe's emerging Job Brokers. The project will therefore develop a new curriculum programme and joint certification model as a mobile and transferable qualification, the *European Professional Certificate for Job Brokers*.

## Piloting of the curriculum, examination and certification

Due to COVID-19 pilots were delayed in some partner countries while others could continue and finish on time. Because of this strange situation examination was held in different timing and thanks to our partner ACTA, who is responsible for the examination, this was all made possible. In total 110 participant took part in the piloting of the CQJB Curriculum, the major part were women. On the whole participants found the materials valuable and relevant to the subject of training job brokers and preparing them for the examination.

### Comments about the Piloting

"CQJB project corresponds to the needs of European Labour Market. Nowadays, there is an enormous need for employers to have employees with specific professional competences and skills.

*Job brokers are the experts who can do the proper matching between employers and employees, in order to cover this need. CQJB is really a project, that will enable all participants to be more productive and compatible"*

*"Most participants were satisfied with the training. Particularly they were highly motivated by the opportunity to pass the exam and get a certificate. This was an important reason for many to devote so much time to training".*



As you can see here in the picture above our partners in Sweden were able to have their training in a “normal” classroom. That was not the case everywhere and for example in Iceland where the training was postponed until November 2020 all training was held online, on Zoom and Teams. This was of course challenging, but as all participants were already quite trained in using online tools it really did not affect the training at all.



## The CQJB online final conference

The restrictions that have been imposed in Greece and other partner countries due to the second wave of COVID-19 didn't keep the partnership from having a very successful final conference. It took place online, like everything does nowadays, via the Zoom platform. More than 100 participants attended the conference which took place on Thursday the 17<sup>th</sup> of December, 2020.

The agenda of the conference included two parts. The first one was about the role of the Job Brokers, the current situation and the challenges they face while the second one focused on the Job Broker European Profile and the ISO certification. In both parts the presenters were scientists on the field as well as experts, especially on the second part our partners Richard Parkes from Rinova in the UK and Martin Stark from abif in Austria, had the chance to present to the participants of the conference and give them the insight of the partnership.



A lot of attention was given into letting the participants know that the CQJB training and certification will be continuing after the end of the project via the CQJB association. And already now, a few days later the partnership has requests of Job Brokers who would like to become certified. This gives us an opportunity to be very optimistic about the progress in near future.



## Association of European Job Brokerage Certification Authorities

Unlike many EU projects, which often design and test an approach that finishes when the project ends, our project was specifically designed to create a professional certificate that would have continuing relevance after the project. Therefore as well as establishing the capacity to implement the qualification on an on-going basis in many of the partner countries throughout 2021 and beyond after the project, we have also designed a framework to continue our cooperation at the international level.

The Partnership is establishing an association of European Job Brokerage Certification Authorities. By doing this Partners will

be licensed to offer the European Professional Certificate for Job Brokers:

- By offering accreditation directly through centrally-registered process via our Partner ACTA in Greece and the Association's registered Trademark.
- By adopting a National Trademark and submitting to a conformity assessment themselves.
- By becoming validated to do so via an arrangement with an appropriate nationally-recognized ISO centre.

Partners and associate partners from the University sector will participate in the Association on the basis by offering a Diploma-route version (ECTS credits) of the Professional Certificate.

### The future cooperation at transnational level covers two different aspects:

- The promotion of transnational learning and development opportunities for job brokers.
- Openness of the Association towards new partners from other countries - the future cooperation should not only include a continuation of the cooperation of the existing organisations but should be open for further suitable partner organisations from other EU or European countries. If you are interested to join the Association, please contact our coordinator, Dimitra in Greece. Contact information is on the bottom page.



# Contact Information

For further information about the Job Broker project please contact us:

[www.job-brokers.eu](http://www.job-brokers.eu)

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